

<b>F.H.P.U EPS Piotr Senkowski</b> <b>14 Bukietowa Street, 43-302 Bielsko-Biała</b> <b>email: eps@new.pl</b> <b>Phone number: +48 605 601 110</b>	....., date .....
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<b>Name and surname of the consumer(s):</b>	.....
<b>Address of the consumer(s)</b>	.....

**Complaint for goods**

This is to inform that the [product name].....I purchased on [date] ..... is defective.

The defect is as follows:

.....

.....

The defect was found on [date] .....

With regard to the above, under the Act of 23 April 1964 - the Civil Code, I request the following:

- exchange of the goods under Article 561 § 1 of the Civil Code \*)
- repair of the goods free of charge under Article 561 § 1 of the Civil Code \*)
- price reduction in the amount of ..... (in words: .....  
.....) PLN. Please return the indicated amount to the account .....  
..... / by postal order to my address, under Article 560 § 1 of the Civil Code \*)
- I withdraw from the agreement and request a refund of the goods price to the account..... /by postal order to my address under Article 560 § 1 of the Civil Code \*)

*Yours sincerely*

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\*delete as appropriate